Optimize the Application Life Cycle

If you are in the initial application deployment stage or fine-tuning services for optimal performance and security, Radware's professional services group has the product and solution expertise to help design, implement, optimize and maintain application delivery and application security solution deployment.

The professional services group is knowledgeable in networking technologies and solutions that result in a powerful combination of analysis, implementation, project management and support services. The group gains experience by deploying Radware application delivery and security solutions in enterprise, carrier and cloud data centers.

The group is available throughout the Americas, Europe, Asia and the Pacific.

KEY BENEFITS

- Improve ROI and dramatically decrease ongoing operational and maintenance costs

- Maximize investment with professional planning for faster application deployment

- Optimize performance by ensuring optimal configuration of application infrastructure

Professional Services

The professional services group helps maximize investment with Radware by taking advantage of value added services.

Workshops - Custom content specifically tailored to the customer environment & solution.

Planning and Design

Plan and design applications for future growth with Radware engineers. The service starts with a review of business goals, network optimization assessment, and overview of application architecture and security requirements to help create a comprehensive deployment plan that is tailored to organizational IT requirements.

Capacity Planning

Radware architecture experts, experienced in implementing solutions in different environments, provide hardware and configuration recommendations based on traffic patterns and application needs in order to meet current growth forecast requirements.

Application and Security Optimization Services

Radware consultants analyze and review the current implementation and design and provide recommendations to help optimize the system and achieve business goals. Network and application experts review the configuration and verify that it is optimized and efficient. Security experts study the environment, security needs, and logs of existing security products, and recommend an action plan. Radware streamlines the network, improves ROI, reduces administration obstacles and ensures reliability of networks and applications.

Customized Training

Professional services engineers provide Radware training tailored to environment and solution type. Get personalized attention in a private forum for open discussions about your unique production environment.

Scripting

Reduce deployment time with custom scripting services to maximize investment and minimize deployment cycles. The PS group provides:
- Development of custom AppShape++ scripts for specific network or application requirements.
- Integration of Radware's management application with third party applications using REST API.

Version Certification

Professional services test and validate specific Radware solution and product versions based on the customer's test plan. The validation covers functional, failover and performance test scenarios.

Deployment

Professional service engineers provide installation and configuration services from Layers 1-7. The team works with the organizations staff to optimize setup of Radware devices and ensure the product implementation supports the organizations' application infrastructure and business goals. This service also includes assistance for migration from other vendors.

Project Manager

The project management service is part of the global professional services organization responsible for the successful delivery of the customer's project.

A detailed project plan is created to help manage time, resources and effort by identifying the major project goals and milestones and how changes will be managed.

As the main project point of contact, the project manager can clarify and monitor deadlines, responsibilities and goals.

TAM

Radware Technical Account Manager (TAM) is a proactive consultant that delivers best practices, provide guidance and optimize networking and application resources. The TAM will review and validate custom application-specific design and provide guidance during planning and implementation stages to minimize risks and maximize investment. The TAM is a single point of contact that delivers fast resolutions with project and support planning, on-going communications and trend reports.

For more information, please contact us at ps@radware.com.

About Radware

Radware (NASDAQ: RDWR), is a global leader of cyber security and application delivery solutions for physical, cloud, and software defined data centers. Its award-winning solutions portfolio secures the digital experience by providing infrastructure, application, and corporate IT protection services to enterprises globally. Radware's solutions empower more than 12,500 enterprise and carrier customers worldwide to adapt to market challenges quickly, maintain business continuity and achieve maximum productivity while keeping costs down. For more information, please visit www.radware.com.

Radware encourages you to join our community and follow us on Radware Blog, LinkedIn, Facebook, Twitter, SlideShare, YouTube, Radware Connect app for iPhone® and our security center DDoSWarriors.com that provides a comprehensive analysis on DDoS attack tools, trends and threats

Certainty Support

Radware offers technical support for all of its products through the Certainty Support Program. Each level of the Certainty Support Program consists of four elements: phone support, software updates, hardware maintenance, and on-site support. Radware also has dedicated engineering staff that can assist customers on a professional services basis for advanced project deployments.

Learn More

To learn more about how Radware's integrated application delivery & security solutions can enable you to get the most of your business and IT investments, email us at info@radware.com or go to www.radware.com.