

PS Shield Service

Professional Services is pleased to introduce three customized business packages built around the customer environment and services. Customers can now quickly add proven technical expertise to their existing operations with the purchase of a Shield packaged plan offered at volume discounts.

OPTIMIZE YOUR PERFORMANCE

Maximize your investment with Radware and take advantage of Shield's key benefits, including:



Expert talent and leading services to effectively streamline your advanced, complex or emerging solution deployments



Access to our intellectual assets to help your staff mitigate technical knowledge gaps and risks in managing your deployments longterm



Accelerated deployment timelines to minimize the impact on your business operations and promptly capitalize on your investment to expedite ROI & reduce TCO!

Platinum Shield Plan

Product Code: 999452

Product Description: A predefined discounted package that offers up to 360 hours of consulting, installation and workshops without having to define required scope of work upfront.

The package includes on-site as well as remote days (up to 18 days on-site).

Conditions:

- ▶ Services must be used within one year
- ▶ One week's notice for on-site services required
- ▶ Minimum of three days on-site
- ▶ No additional discounts apply to this package

Gold Shield Plan

Product Code: 999451

Product Description: A predefined discounted package that offers 168 hours of consulting, installation and workshops without having to define required scope of work upfront.

The package includes on-site as well as remote days (up to eight days on-site).

Conditions:

- ▶ Services must be used within one year
- ▶ Two week's notice for on-site services required
- ▶ Minimum of three days on-site
- ▶ No additional discounts apply to this package

Silver Shield Plan

Product Code: 999450

Product Description: A predefined discounted package that offers 64 hours of consulting, installation and workshops without having to define required scope of work upfront.

The package includes on-site as well as remote days (up to four days on-site).

Conditions:

- ▶ Services must be used within one year
- ▶ Three week's notice for on-site services required
- ▶ Minimum of three days on-site
- ▶ No additional discounts apply to this package

Shield Service Plans Include:

Deployment

From layers 1 to 7, our Professional Services engineers will provide Installation and Configuration Services and work with you to optimize the setup of your Radware devices. We will work with you to ensure that the product implementation supports your application infrastructure and business goals. Services include support for product provisioning, configuration, validation, knowledge transfer, security assessment and tuning.

Consulting Services

- ▶ Radware consultants will analyze and review your network design, making recommendations and observations to optimize your system and help achieve your business goals.
- ▶ Network and application experts will review your configuration and verify that it is optimized and efficient. We streamline your network, improve ROI, reduce administration obstacles and ensure the reliability of your networks and the applications that run on them.
- ▶ Our security experts will study your environment, security needs, logs of existing security products (Radware and others), and limitations and will recommend an action plan.

Scripting

We will develop custom AS++ scripts in order to provide solutions for your specific network and application requirements. Benefit from reduced deployment time with our Custom Scripting services to maximize your investment for custom configuration templates and custom scripting for leading business applications.

Automation

Our Professional Services Engineers will develop scripts that will automate and ease the deployment and management of Radware devices, for example, automation of general tasks such as deployment of a new VADC or deployment of a new service.

Workshop

Let our experts review key design scenarios with your team and introduce technology advancements that will lead to an optimal solution designed specifically for your business. Get personalized attention in a private forum for open discussions about your unique production environment. The on-site workshop delivered at your location is scheduled at a time convenient for your team, and includes the travel cost for the trainer.

About Radware

Radware® (NASDAQ: RDWR) is a global leader of [cybersecurity](#) and [application delivery](#) solutions for physical, cloud and software-defined data centers. Its award-winning solutions portfolio secures the digital experience by providing infrastructure, application and corporate IT protection and availability services to enterprises globally. Radware's solutions empower more than 12,500 enterprise and carrier customers worldwide to adapt quickly to market challenges, maintain business continuity and achieve maximum productivity while keeping costs down. For more information, please visit www.radware.com.

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