



# RESIDENT ENGINEER BROCHURE PN999438

## About the Professional Services Group

Radware's Professional Services Group is staffed by a global team of experts possessing extensive knowledge and experience in security & application delivery both in data centers and the cloud. The group offers a full range of services to design, implement, automate and optimize networks by leveraging their unparalleled knowledge of Radware's state-of-the-art security & application delivery solution suite. We are distributed globally across EMEA, APAC, and North & South America with over fifty expert members in load balancing and security solutions.

### Radware Resident Engineer

Radware's Resident Engineer is a proactive on-site engineer who performs operations, design & automation activities. From initial deployment to ongoing management and day-to-day operation, your Radware resident engineer will decrease the time demands on your staff, allowing you to focus on your core business. Working on-site as a member of your in-house network IT staff, your Resident Engineer has intimate knowledge about your company's processes and requirements, network configurations and challenges and is dedicated to proactively operate Radware's solution.

### Radware Resident Engineer

- Deploy Radware's solutions
- Develop standardized network and equipment operating procedures with your team
- Automate operating procedures to ensure the best use of Radware's solutions
- Perform network troubleshooting and operational support
- Deliver best practices and solution optimization
- Provide software update recommendation strategy
- Generate weekly reports on work in progress and status

### Key Benefits

- Optimize investment in the application infrastructure
- Free up IT staff & control costs
- Reduce risks & meet network performance goals

### Learn More

To learn more about Radware's services contact us at [ps@radware.com](mailto:ps@radware.com) or go to [www.radware.com](http://www.radware.com).

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