

Radware's technical account manager (TAM) is a proactive consultant that implements best practices, provides guidance and optimizes networking and application resources. The TAM reviews and validates custom application design and provides guidance during planning and implementation to help minimize risks and maximize investment.

The TAM is a single point of contact that delivers fast resolutions with project and support planning, on-going communication and trend reports.

### Key TAM Package Activities:

- Weekly conference calls related to POCs & ongoing projects
- Project plan review and validation
- Monthly and quarterly reports
- Case history and trend analysis
- Sample test plan set-up
- Review end-user support plans
- Software update recommendations
- Recommendations for end-user environments
- Best practices and recommendations for ongoing proactive optimization

### KEY BENEFITS

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- Minimize deployment risk
- Optimize application performance and roll-out time
- Maximize investment in the application infrastructure

### About the Professional Services Group

The professional services group has a broad knowledge of networking technologies and solutions that result in a powerful combination of analysis, implementation, project management and support services. The professional services group gains experience by deploying Radware application delivery and security solutions in enterprise, carrier and cloud data centers.

The group is available throughout the Americas, Europe, Asia and the Pacific.

For more information, please contact us at [ps@radware.com](mailto:ps@radware.com).

### About Radware

Radware (NASDAQ: RDWR), is a global leader of **cyber security** and **application delivery** solutions for physical, cloud, and software defined data centers. Its award-winning solutions portfolio secures the digital experience by providing infrastructure, application, and corporate IT protection services to enterprises globally. Radware's solutions empower more than 12,500 enterprise and carrier customers worldwide to adapt to market challenges quickly, maintain business continuity and achieve maximum productivity while keeping costs down. For more information, please visit [www.radware.com](http://www.radware.com).

Radware encourages you to join our community and follow us on [Radware Blog](#), [LinkedIn](#), [Facebook](#), [Twitter](#), [SlideShare](#), [YouTube](#), [Radware Connect](#) app for iPhone® and our security center [DDoSWarriors.com](http://DDoSWarriors.com) that provides a comprehensive analysis on DDoS attack tools, trends and threats.

### Certainty Support

Radware offers technical support for all of its products through the Certainty Support Program. Each level of the Certainty Support Program consists of four elements: phone support, software updates, hardware maintenance, and on-site support. Radware also has dedicated engineering staff that can assist customers on a professional services basis for advanced project deployments.

### Learn More

To learn more about how Radware's integrated application delivery & security solutions can enable you to get the most of your business and IT investments, email us at [info@radware.com](mailto:info@radware.com) or go to [www.radware.com](http://www.radware.com).