

Radware Cloud Services

Sub-processors

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Radware may hire other companies to provide certain services on its behalf. Sub-processors who may process information on Radware’s behalf are listed below.

Name	Corporate Location*	Applicable Processing task	Used by Radware services
Amazon Web Services (AWS), Inc. (Hosting)	USA	Virtual private cloud hosting	CWAF Customer Portal
Avangate Payment gateway	USA	Payment Processing Facility for customers paying by credit card	BotM Card Payments
Google LLC (GCP) - cloud hosting/storage	USA	Virtual private cloud hosting	BotM Database Mgmt. Cloud DDoS Customer Portal CWAF Portal – Disaster Recovery
IBM, SoftLayer Technologies. Inc.	USA	Virtual private cloud hosting	BotM VPC Hosting CWAF Network Connectivity
Digital Ocean	USA	Virtual private cloud hosting	BotM VPC hosting
Intercom	USA	Customer engagement platform	BotM Customer Support
MailChimp	USA	Email distribution service	BotM Customer Email Alerts
Microsoft Corporation (Azure)	USA	Virtual private cloud hosting	CWAF Network Connectivity
Twilio / Authy	USA	Authentication management	Cloud DDoS Customer Portal

Twilio / SendGrid, Inc.	USA	Email distribution service phone/SMS delivery	BotM Internal email alerts CDDoS Customer Email Alerts
Verizon, Inc.	USA	Content Delivery Network (CDN)	CWAF CDN add-on 3 rd party reseller service
Oracle (Dyn)	USA	DNS service	CWAF/CDDoS DNS Services
Okta	USA	Authentication management	CWAF Portal Access Control
Radware, Inc	USA	Technical and Emergency Support for Cloud Services	BotM, CDDoS, CWAF
Radware, India	India	Technical and Emergency Support for Cloud Services	BotM, CDDoS, CWAF
Radware (Columbia), SAS	Columbia	Technical and Emergency Support for Cloud Services	BotM, CDDoS, CWAF

** The country listed is the sub-processor's corporate headquarters location.*

Radware Services

Abbreviation	Service
BotM	Bot Manager
CDDoS	Cloud DDoS Protection
CWAF	Cloud Web Application Firewall