Radware Cloud Services

Sub-processors

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Radware may hire other companies to provide certain services on its behalf. The sub-processors that may process information on Radware's behalf are listed below.

Name	Corporate Location*	Applicable Processing task	Used by Radware services
Amazon Web Services (AWS), Inc. (Hosting)	USA	Virtual private cloud hosting	**CWAF** Customer Portal BotM Point of Presence (PoP)
Avangate Payment gateway	USA	Payment Processing Facility for customers paying by credit card	**BotM** Card Payments
Click House Cloud Database	USA	Cloud Database application	**CWAF** supports the ***optional*** activity log visibility feature
Let's Encrypt – Certification authority Service	USA	Let's Encrypt is a free, automated, and open Certificate Authority (CA), run for the public's benefit. It is a service provided by the Internet Security Research Group (ISRG).	**Optional** only for CWAF customers without a commercial CA
Google LLC (GCP) - cloud hosting/storage	USA	Virtual private cloud hosting	**BotM** Database Mgmt. BotM Point of Presence (PoP) BotM Data Processing/Cloud Hosting **Cloud DDoS** Customer Portal **CWAF** Portal – Disaster Recovery

Microsoft Corporation (Azure)	USA	Virtual private cloud hosting	**CWAF** Network Connectivity
Twilio / Authy	USA	Authentication management	**Cloud DDoS** Customer Portal
Twilio / SendGrid, Inc.	USA	Email distribution service phone/SMS delivery	**BotM** Internal email alerts **CDDoS** Customer Email Alerts
Verizon, Inc.	USA	Content Delivery Network (CDN)	**CWAF** CDN add-on 3rd-party reseller service
Oracle (Dyn)	USA	DNS service	**CWAF/CDDOS** DNS Services
Okta	USA	Authentication management	**CWAF** Portal Access Control
Radware, Inc	USA	Technical and Emergency Support for Cloud Services	**BotM, CDDoS, CWAF**
Radware, India	India	Technical and Emergency Support for Cloud Services	**BotM, CDDoS, CWAF**
Radware (Columbia), SAS	Columbia	Technical and Emergency Support for Cloud Services	**BotM, CDDoS, CWAF**

** The country listed is the sub-processor's corporate headquarters location.*

Radware Services

Abbreviation	Service
BotM	Bot Manager
CDDoS	Cloud DDoS Protection
CWAF	Cloud Web Application Firewall