Schedule A

Data Processing Profile

Radware's Cloud API Security Service

This Data Processing Profile is supplemental to a Data Processing Agreement ("**DPA**") between Radware Ltd./Inc. ("**Radware**" or "**Processor**") and the entity that has executed or accepted the DPA ("**Customer**" or "**Controller**"). This Data Processing Profile describes the processing of personal data (or personally identifiable information) by Radware in connection with Radware's **Cloud API Security Service** (the "**Service**"). Capitalized terms used in this Data Processing Profile but not defined herein shall have the meanings ascribed to them in the DPA.

Service Overview

Radware's Cloud API Security Service protects applications based on application programming interfaces ("APIs") (the "**Protected Assets**") against API attacks.

The Service is provided through a global network of distributed Points of Presence ("**PoPs**"), using an optimized and highly available architecture. This architecture enhances the Service's performance and availability.

The Service's PoPs are located at major traffic hubs with connections to tier-1 ISPs, striving for low latency and minimal impact on the Protected Asset's performance.

The Service features a Customer Service Portal, which provides visibility into the alerts and functions of the Service. Configuration options, such as uploading SSL certificates, signature files and application definitions may be defined and managed using the Radware Unified Cloud Service Portal ("Service Portal").

Customer Selectable Features

API Discovery

The Customer may activate an optional API Discovery feature. The API Discovery Feature conducts additional evaluation of the network traffic flow, searching for Endpoints that are not currently protected by the Service. During the API Discovery process, 24 hours of network traffic is collected and then analyzed, offline, for an additional 48 hours. At the conclusion of the analysis phase, recommendations are sent to the Customer, and the collected information is deleted. This information is processed and stored within the region it was collected from.

Security Event Log Export

The Customer may activate an optional Security Event Log export. This feature allows customers to export all security events directly from the Cloud Application Protection Service to an AWS S3 bucket, Azure or SFTP. All security events from WAF, DDoS, and BOT are consolidated in a JSON format and automatically uploaded to a designated S3 bucket. This functionality empowers customers to seamlessly manage and analyze security events, providing a valuable resource for enhancing overall security strategy.

Access Log Export

The Customer may activate an optional Access Log Export. Enabling this functionality allows a customer to track the traffic to the application and troubleshoot issues with the server or website.

All transactions are streamed in a JSON format to the configured customer S3 bucket, SFTP, or Azure Blob and detailed data regarding client access to the protected applications is provided.

During the activation process, the access logs are data in transit, and the data may be retained by the service up to 48 hours.

Access Log Visibility

The Customer may activate an optional visualization of the access-log. Enabling this functionality allows the Customer to track the traffic to specific applications and troubleshoot traffic issues.

The activation of this feature will store the data per region for a maximum retention period of 48 hours.

L7 API DDoS protection

Customer may activate an optional L7 API DDoS Protection. The L7 API DDoS Protection solution is specifically designed to address the growing threat of API DDoS Tsunami attacks that can easily evade standard security measures. Our solution sets a new standard in combating encrypted, high-volume, multi-vector attacks, outperforming traditional web application, API protection (WAAP) and network-based DDoS tools.

With its exceptional ability to learn application behavior and adapt to changing attack rates, Radware's solution ensures optimal mitigation and protection. It minimizes false positives, offers comprehensive coverage against advanced threats including zero-day attacks, and provides an immediate and adaptive defense. Customer can have peace of mind with our automated and fully managed system.

The L7 API DDoS Protection is ready to handle emergency situations by operating seamlessly, even without a learning period or prior knowledge about the application. It possesses the capability to dynamically generate customized signatures based on the characteristics of the attack HTTP request. This innovative approach enhances security by providing an additional layer of defense, ensuring swift and effective protection. During the activation of L7 API DDoS Protection, transactions are processed and stored for three weeks in EU.

BLA Protection

Customer may activate an optional Business Logic Attack protection feature ("BLA Protection"). This feature is designed to detect and mitigate sophisticated attacks that exploit application workflows and business logic vulnerabilities. By analyzing API transactions, BLA identifies anomalous patterns, unauthorized access attempts, and abuse of application logic.

BLA Protection operates by learning rules such as API sequences, monitoring error rates, and enforcing parameter consistency. It leverages an actor-based approach, focusing on identifiers such as user IDs or tokens rather than traditional IP-based detection. The system dynamically adjusts to evolving attack techniques, ensuring minimal disruption to legitimate users while effectively isolating malicious actors.

During activation, BLA Protection processes API traffic patterns and enforces security policies based on learned behavior. Data processing includes:

Learning Phase: Traffic is analyzed to establish legitimate API workflows and detect deviations.

Enforcement Phase: Anomalous requests are flagged or blocked in real-time based on behavioral insights.

API Analytics

When the Customer enables API Security on a specific application, it enables API Analytics feature. API Analytics provides visibility into API usage and operational characteristics by collecting and storing metadata related to API traffic processed by the Service.

When enabled, API Analytics collects technical and statistical information associated with API requests and responses, including but not limited to endpoint identifiers, request counts, response codes, latency measurements, and payload size indicators. The purpose of this collection is to allow the Customer to visualize traffic patterns, monitor operational performance, and troubleshoot application behavior.

API Analytics does not perform automated decision-making or behavioral analysis on individual API requests. The Service stores collected metadata and presents it to the Customer through dashboards and reporting interfaces. Any interpretation or analysis of this information is performed by the Customer.

Collected analytics data is stored on a per-region basis, corresponding to the region in which the traffic is collected. The data is retained for a limited period, in accordance with the configured retention policy of the Service, and is automatically deleted upon expiration of the applicable retention period.

API Analytics is disabled by default and must be explicitly activated by the Customer per application.

API Runtime Security Posture

When Customer enables API Security on a specific application, it enables API Runtime Security Posture feature. This feature continuously evaluates API configurations and runtime behavior to identify security risks, misconfigurations, and deviations from expected API usage patterns.

When enabled, API Runtime Security Posture analyzes API traffic metadata and contextual signals to assess the security posture of APIs in operation. This includes identifying conditions such as exposed endpoints, authentication or authorization gaps, abnormal request patterns, configuration inconsistencies, and other runtime indicators that may represent security risks.

Data processed as part of API Runtime Security Posture is derived from live traffic and is analyzed in near real time. Security findings and related metadata are retained for a limited period to support investigation, trend analysis, and reporting. All data is processed and stored within the region from which it was collected and is deleted in accordance with the Service's defined retention policies.

API Runtime Security Posture is disabled by default and requires explicit activation by the Customer per application.

Purpose of the Processing
Processing is performed to protect the Customer's Protected Assets from web application attacks, such as the "OWASP API Top 10 Web Attacks".

Processing of Data in Transit
The Service processes all network traffic (legitimate and malicious) flowing to the Protected Assets through a Radware PoP located in the same region. Additional PoP(s) may be selected within the same region to support load balancing and to provide redundancy. In the case of a large DDoS attack, traffic may be processed at a Radware scrubbing center(s) closer to the source of the attack. These additional locations are listed below.

Data in transit may include all categories of Personal Data as is transmitted in the Customer's data stream. Processing activity includes traffic decryption, security inspection and re-encryption of the traffic and then forwarding to the Customer's Protected Assets.
To permit the inspection of the SSL traffic, the Service requires the Customer to securely upload its SSL keys onto the Service Portal using secure storage. The Service, using an automated process, loads the keys into the appropriate infrastructure devices.

Processing of Data at Rest

The data residing on the Customer Service Portal includes metadata on malicious activity (including malicious source IP addresses and network headers): Customer's account and configuration information: Audit Logs (i.e. Customer's interaction with the Services Portal) and aggregated statistics about legitimate traffic. Such

data contains limited personal data, mainly in the form of IP addresses and fragments of transaction data. The Service Portal encrypts the malicious source IP values prior to storage.
Access to the Customer Service portal requires the use of Multi-Factor Authentication and the HTTPs protocol.

The API Security' Security Log and configuration database is stored within the EU.

Requests to view this log information are encrypted and routed through the Service Portal located in the US. No customer information is stored in the portal.

A very limited scope of Personal Data is required for Radware to perform its support services. In this respect, Information transferred to the U.S., India, and Columbia, is limited to log entries and network traffic directly related to problem resolution or attack mitigation. In addition, contact information for the customer's support team responsible for interacting with Radware may be accessed from each site.

Data stored by the Service

Repository	Data Description	Retention Period
Customer Portal Database	Security event metadata for the purpose of presenting status and statistics to the Customer through the Service portal, generating reports and managing the Service. The following security alerts information is stored: Attacker/malicious actor information: - Source IP - Source country - User-agent - Session and cookie data Attack/malicious activity information: - OWASP category - Attack category - Attacked URL - Request headers - Response headers - Attack payload - Action taken	3 months
Database POP	Security event metadata **per pop** for the purpose of presenting status and statistics to the Customer through the Service portal, generating reports and managing the Service. The following security alerts information is stored:	1 week

	Attacker/malicious actor information: - Source IP - Source country - User-agent - Session and cookie data Attack/malicious activity information: - OWASP category - Attack category - Attacked URL - Request headers - Response headers - Attack payload - Action taken	
Audit Log	The following operations are stored as part of the Audit Log (resulting from user action or API invocation). User Activity: - Login - Logout - Failed login attempts - User creation, modification, and deletion Application Configuration Changes: - Application provisioning and deletion - Network configuration changes - Security policy modification Account Configuration Changes: - Account provisioning and deletion - Account settings modifications	2 years (3 months available for review through Service Portal)
Account Information and configuration data	Data related to the Customer's account in the Service Portal. Subscription: - Account name - Subscription period - Service plan - Contact information - Users	Stored as long as the Customer account is active. Deleted once Customer stops using the service.
Regional Database Used to support the API Discovery Feature	User transaction metadata for special features of the service The following HTTP information is processed and stored: - Path - Method - Headers - Response code	48 hours

Access Log Export Feature	User transaction metadata for special features of the service The following HTTP information is processed and stored: - Path - Method - Headers - Response code - Source IP - Cookie	48 hours
Security Events Export Feature	Security event metadata **per PoP** /data base in EU for the purpose of export the security events The following security alerts information is stored: Attacker/malicious actor information: - Source IP - Source country - User-agent - Session and cookie data Attack/malicious activity information: - OWASP category - Attack category - Attacked URL - Request headers - Response headers - Attack payload - Action taken	Data Not Retained
L7 API DDoS Feature	User transaction metadata for special features of the service in EU The following HTTP information is processed and stored: - Path - Method - Headers - Response code - Cookie - Source IP - Request size - Response size	3 Weeks
BLA Protection	User transaction metadata for special features of the service The following HTTP information is processed: - Path - Method - Headers - Response code - Cookie - Source IP	Data is only processed and not stored

Access log Visibility	User transaction metadata for special features of the service The following HTTP information is processed and stored: • Path • Method • Headers • Response code • Source IP • Cookie • Request size • URI • Response size	48 hours
API Analytics	User transaction metadata collected for visibility and monitoring features of the Service. The following HTTP and traffic-related information is collected and stored: • Path • Method • Response code • Headers • Source IP • Request size • Response size • Latency metrics • Timestamp	14 days
API Runtime Security Posture	User transaction metadata and security-related context processed to assess the runtime security posture of APIs. The following HTTP and contextual information is processed and stored: • Path • Method • Headers • Response code • Source IP • Timestamp • API classification and posture indicators (e.g., configuration or exposure signals)	30 days

Data Subjects

Natural Persons include the users of the Customer's Protected Assets and the Customer's employees or agents who administer the Service.

Duration of the Processing

The duration of the processing is determined by the Principal Agreement or until deletion of all Customer's Personal Data in accordance with the DPA and the "Retention Period" set forth in the table above.

Locations (PoPs)

Approved Sub-Processor/Affiliate (Company Name)	**Company address**	**Approved scope of work**	**Approved Service Locations**	**Approved Service Locations - Address**
Radware	Raoul Wallenberg Street 22, Tel Aviv-Yafo, Israel	Cloud WAF POP	Frankfurt (FRA)	Company: Digital Realty / Interxion Deutschland GmbH Address: Weissmüllerstrasse 34, Frankfurt am Main, 60314, Germany
			London (LON)	Company: Equinix - LD7 Address: 1 Banbury Ave, Slough, London, SL1 4LH, United Kingdom
			Ashburn (IAD)	Company: Equinix - DC3 Address: 44470 Chilum Pl., Building 1, Ashburn, VA 20147, US
			Singapore (SIN)	Company: Softlayer Technologies - SNG01 Address: 29A International Business Park, Jurong East, 609934, Singapore
			San Jose (SJC)	Company: Softlayer Technologies - SJC04 Address: 2001 Fortune Drive, San Jose, 95131, California, US
			Tokyo (TYO)	Company: Softlayer Technologies - TOK05 Address: NTT - 3-4-1 Inukura, Miyamae-ku, Kawasaki City, Kanagawa Prefecture, 216-0011, Japan

				Hong Kong (HKG)	Company: Equinix - HK1 Address: Unit 2702, 27/F, Goodman Global Gateway, 168 Yeung Uk Road, Tsuen Wan, N.T., Hong Kong
				Sydney (SYD-SL)	Company: SoftLayer Technologies Australia Pty Ltd/IBM Cloud Address: 273 Pyrmont Street, Ultimo, Sydney, NSW 2007, Australia
				Sydney (SYD2)	Company: Equinix - SY2 Address: 639 Gardeners Road Unit B, Mascot 2020, Sydney, New South Wales, Australia
				Johannesburg (JNB)	Company: Teraco - JB1 Campus buildings DC6/DC10 Address: 5 Brewery Street, Isando, Johannesburg, Gauteng, South Africa
				Tel Aviv (TLV)	Company: Binat - Or towers building A Raoul Wallenberg 24 Tel Aviv, Israel
				Chennai (MAA)	Company: Nxtra Data Limited-Chennai-DC 1 Address: F-8 SIPCOT–IT park, Siruseri, Chennai Tamil Nadu 603103, India
				Sao Paolo (SAO)	Company: IBM BRASIL-INDUSTRIAMAQUINAS E SERVICOS LIMITADA Address: Rua Presbitero Plinio Alves de Souza, 757 – J. Ermida II - Jundiai, SP 13212-181 – Brazil
				Chicago (ORD)	Company: Deft c/o DFT, Radware Address 2200 Busse Rd, Loading Dock, Elk Grove Village, IL 60007, US

			Amsterdam (AMS)	Company: Equinix - AM3 Address: Science Park 610, XH Amsterdam, 1098, Netherlands
			Mumbai (BOM)	Company: C/O Yotta Data Services Private Limited - NM1 DC Address: 1ST, 2ND & 3RD LEVEL EDINBERG BUILDING,SURVERY NO 30. BHOKAR PADA VILLAGE,PANVEL RAIGAD - 410 206.Mumbai, India
			AKL	Company: Spark Digital Address: Spark Building, Datahall 2, Level 5, 31 Airedale St, 1010, Auckland, New Zealand
			Toronto (YYZ)	Company: Equinix - TR2 Address: 45 Parliament Street, Toronto, Ontario M5A 0G7, Canada
			Paris (CDG)	Company: IBM France, S.A.S - PAR01 Address: 7-9 rue Petit - 92582 Clichy – France
			Chile (SCL)	Company: Claro Address: Liray 1120, Colina, Región Metropolitana, Chile
			Taipei (TPE)	Company: Chief Telecom Inc Address: No. 37, H.D building, Lane 188, Ruiguang Rd, Nei-hu Dist., Taipei 114, Taiwan
			Seoul (SEO)	Company: KINX Address: 5F, Daelim Acrotel, 13, Eonju-ro 30-gil, Gangnam-gu, Seoul, South Korea

			Dubai (DXB)	Company: Equinix - DX1 Address: Units F88 – F92, Dubai Production City Sheikh Mohammed Bin Zayed Rd Dubai, UAE 500389, United Arab Emirates
			Milano (MXP)	Company: Equinix ML5 Address: Via Marisa Bellisario 5, Settimo Milanese, Milan, MI, 20019 Italy.
			Bangkok (BKK01)	Company: Arise IDC North Muang Thong Address: 3 Popular Rd, Tambon Ban Mai, Pak Kret District, Nonthaburi 11120, Bangkok, Thailand
			Bogota (BOG)	C/O Radware Ltd / Equinix Colombia Inc Nit 900.195.141-1 Carrera 106 15A-25 Manzana 18 Lotes 125, 126 Y 127 Zona Franca Bogota Bogota 110921, Colombia
			Lima (LIM)	Company: Cirion - LIM1 Address: Avenida Manuel Olguín 395, Santiago de Surco – Lima
			Rosh Ha'hayin (TLV05)	Company: Partner Address: Hamelacha 16 Rosh Ha'hayin 48, Israel
Amazon Web Services (AWS)		Operate Cloud Portal (Presentation layer) Service Portal DB stores in Frankfurt	Frankfurt (FRA)	Weissmuellerstr. 13, 60314 Frankfurt, Germany

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Additional Processing Locations (scrubbing centers) that may be deployed during a severe DDOS attack

Approved Sub-Processor/Affiliate (Company Name)	Company address	Approved scope of work	Approved Service Locations	Approved Service Locations - Address
Radware	Raoul Wallenberg Street 22, Tel Aviv-Yafo, Israel	DDOS Scrubbing Center	Frankfurt (FRA)	Digital Realty Address: Weissmüllerstrasse 264, Frankfurt am Main, 60314, Germany
			London (LON)	Company: Equinix - LD7 Address: 1 Banbury Ave, Slough, London, SL1 4LH, United Kingdom
			Ashburn (ASH)	Company: Equinix - DC2 Address: 21715 Filigree Court, Ashburn, Virginia 20147, US
			Dallas (DAL)	Company: Equinix - DA3 Address: 1950 N Stemmons FwySuite 1039A, Dallas, Texas, 75207, US
			San Jose (SJC)	Company: Equinix - SV11 Address: 5 Great Oaks Blvd, San Jose, California, 95119, US
			Tokyo (TKO)	Company: Equinix -TY2 Address: 3 Chome-8-21 Higashishinagawa, Shinagawa City, Tokyo 140-0002, Japan
			Hong Kong (HKG)	Company: Equinix - HK1 Address: Unit 2702, 27/F, Goodman Global Gateway, 168 Yeung Uk Road, Tsuen Wan, Hong Kong
			Sydney (SYD)	Company: Equinix - SY2 Address: 639 Gardeners Road Unit B, Mascot 2020, Sydney, New South Wales, Australia
			Seoul (SEO)	Company: KINX Address: 5F, Daelim Acrotel, 13, Eonju-ro 30-gil, Gangnam-gu, Seoul, South Korea

			Johannesburg (JNB)	Company: Teraco - JB1 Campus buildings DC6/DC10 Address: 5 Brewery Street, Isando, Johannesburg, Gauteng, South Africa
			Tel Aviv (TLV)	Binat Raoul Wallenberg 24 Tel Aviv. Israel
			Sao Paulo (GRU)	Company: Equinix - SP3 Address: Av. Marcos Penteado de Ulhôa Rodrigues, 249 - Res. Tres (Tambore), Santana de Parnaíba - Sao Paulo, CEP: 06543-001, Brazil
			Chennai (MAA)	Company: Nxtra Data Limited-Chennai-DC 1 Address: F-8 SIPCOT–IT park, Siruseri, Chennai Tamil Nadu 603103, India
			Amsterdam (AMS)	Company: Equinix - AM3 Address: Science Park 610, XH Amsterdam, 1098, Netherlands
			Taiwan (TPE)	Company: Chief Telecom Inc Address: No. 37, H.D building, Lane 188, Ruiguang Rd, Nei-hu Dist., Taipei 114, Taiwan
			Dubai (DXB)	Company: Equinix - DX1 Address: Units F88 – F92, Dubai Production City Sheikh Mohammed Bin Zayed Rd Dubai, UAE 500389, United Arab Emirates
			Toronto (YYZ)	Company: Digital Realty - YYZ12 Address: Suite 207, 151 Front St W, Toronto, ON M5J 2N1, Canada
			Melbourne (MEL)	Company: Digital Realty - MEL11 Address: 72 Radnor Drive, Deer Park, Melbourne, 3023, VIC, Australia

			New Zealand (AKL)	Company: Spark Digital Address: Spark Building, Datahall 2, Level 5, 31 Airedale St, 1010, Auckland, New Zealand
			Paris (CDG)	Company: Digital Relaity PAR8 Address: 2 Avenue Marcel Cachin, 93120 La Courneuve, France
			Mumbai (BOM)	Company: C/O Yotta Data Services Private Limited - NM1 DC Address: 1ST, 2ND & 3RD LEVEL EDINBERG BUILDING,SURVERY NO 30. BHOKAR PADA VILLAGE,PANVEL RAIGAD - 410 206.Mumbai, India
Google Cloud - GCP		Operate Cloud Service Portal	Europe – West3	Frankfurt am Main, Germany
Clickhouse		• Access-log Visibility • API Security Analytics • API Runtime Security Posture	Frankfurt (FRA)	
			N Virginia	
			Mumbai	

Technical and Emergency Support

Technical and Emergency Support is provided to Radware customers according to the agreed Service Level Agreement (SLA). The support services may be provided by ERT Analysts based in Chennai India, Tel Aviv Israel, New Jersey USA, and Bogota Columbia.

Industry Standard Certificates

Radware's Cloud API Security Service complies with the following standards for cybersecurity and privacy:

- *ISO 22301* Business Continuity Management System
- *ISO 27001* *Information Security Management System*
- *ISO 27032* *Security Techniques -- Guidelines for Cybersecurity*
- *ISO 27017* *Information Security for Cloud Services*
- *ISO 27018* *Information Security Protection of Personally Identifiable Information (PII) in public clouds*
- *ISO 27701* *Data Privacy Management System*

- *ISO 42001 AI Management System*
- *HIPAA Health Insurance Portability and Accountability Act*
- *PCI-DSS Payment Card Industry Data Security Standard – Service Provider Schedule D*

Radware is compliant with *ISO 28000 Specification for Security Management Systems for the Supply Chain.*
Radware maintains a current SOC2 Type II report for the Cloud WAF Service
Compliance with these standards is audited annually by third-party auditors.
Customers may find Radware's latest cybersecurity and privacy certifications and attestations at https://www.radware.com/newsroom/certificationsindustry/

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